

**Subject:** Application to grant a premises licence - Mr Ionouts Tomatsek Souvlaki and Gyros Ltd, 3 Buddle Lane, Exeter, EX4 1JU

Dear Sir/Madam

I am writing to express my concerns over the application to grant a premises licenses for Mr Ionouts Tomatsek, Souvlaki and Gyros Ltd, 3 Buddle Lane, Exeter, EX4 1JU, which appears on your application for license webpage.

I presently reside [REDACTED] next door to Souvlaki and Gyros. My residential property opens out beside the front door of the premises of Souvlaki and Gyros. I am concerned over the noise and the impact these licenses will have on myself and the surrounding area.

Overall the business has been expanding rapidly since it changed use from the original small family bakery and was then reopened as a Greek cafe. It is now a popular greek take away and looks to be to be expanding into a restaurant with alcohol license. Since opening, the original small two/three table cafe design has now increased with a seating area outside the front on the pavement and last year an additional partially enclosed seating area was erected to the side of the premises adding approx 20 additional seats. This was not part of the original plans for the property and it continues to grow rapidly with the popularity of online ordering.

My concerns cover to follow areas.

Regarding the application for *Recorded Music: Indoors - 17.00–22.00, Monday to Sunday:*

- The front door of the property is mainly kept open throughout the day/evening and so any music playing inside will natural travel outside as well as directly next to my front window.. Even if Mr Ionouts Tomatsek says he will ensure the premises doors are to be kept shut, he has a continuous take away trade throughout his opening hours including 'just eat' and 'deliveroo' collections who congregate outside with their bikes/vehicles.
- Does indoors mean the main building premises or include the undercover additional seating area which has been built and is open at the front with no sound proofing. If it is then any music played will be heard in the street.
- Already I am aware that the talking right outside my front window which can be loud which means at times I have to shut my windows in the evening and on occasion I have to turn up the sound on my television even when the window is shut. With music playing as well this will just increase the volume.

Regarding the application for *Supply of Alcohol - 17.00–22.00, Monday to Sunday :*

- Once an alcohol license is in place the outside area would be become more popular as a 'restaurant' and so people will tend to stay longer.
- There will be a natural increase in noise as people enjoy a glass of alcohol with their meal especially sat outside and in the open restaurant next to the premises.
- If customers are going to stay longer the parking outside will increase in line with this whilst they are sitting in the restaurant.
- I do not believe the premises has a customer toilet and with excess alcohol/drink being consumed on the premises this needs to be taken into consideration.
- My garden is on the back of these premises and so as the volume of noise increases (due to alcohol consumption) I will be unable to relax quietly in my own garden. Last year there were a few nights where there was very loud laughter and bad language without any alcohol.
- Unable to check the license requirements, but I am assuming only alcohol will be allowed to be served with food. Otherwise I would definitely want to raise concerns over the seating area becoming a 'bar' once people have finished eating.

There has been a natural increase in litter, car noise and crowding outside of building at peaks times including bikes parked across my entrance and two or three cars which belong to the business parked

in the limited spaces outside, it seems to me that anything that may mean people congregating and staying longer will only increase this problem.

Although a main road, the property has flats attached to it and residential properties beside and across from it and as such an alcohol license seems inappropriate.

Therefore, I would not advise the alcohol license and indeed the music license for the above reasons.

Can you please note I have been unable to view the actual application as we are on lockdown so unable to go to the Licensing Section, Exeter City Council, Civic Centre, as directed by your webpage to see the application for myself.

I would be happy to discuss this further with your colleague if you require any further information and would appreciate your comments and a copy of the license.

Yours sincerely

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